Marketplace Orders – Quick Guide

Searching and Viewing Orders

- 1. Go to https://secure.touchnet.net/central/ to log in to Marketplace.
- 2. Select "Marketplace" under the Applications Menu.

U.Commerce Central															
Home Dashboard -	Applicat	tions •	Admini	stration Client Community ~	Hel	lp									
Warketplace Home System Administration Administration	Payment Gateway Bill - Payment Business Office Marketplace		y	• Operations Center Home											
 AtH RAW Conference AtH RAW Conference Accounting MS Cohort Accounting MS Cohort ALEKS Alliance Physician L AP Summer Institute Aquatic - Rec Sports Athletics Basketball - Men's Basketball - Women's 				ess Mall, Store, Mobile and uPay sites. Search for Order Id or System Tracking Id. Status can be changed on store and upay sites.											
	Mall Link and Search											_			
		UT Dalla	as Marketpla	ce						View Mall V	View Mall View Mobile				
		Order or System Tracking ID :													
		Search Advanced Search													
Bursar Payments Merchan	t	Stores													
Business Comm Center CAFE Callier Center		Show	now 10 • entries												
 Career Center Expos Center Children+Fam 			Name		- 1	d 0	Template	0	Туре	0	Merchant Name 0	Web	0	Mobile	
 Center for Values Certificate CS Cherr Program 		0	2019 IEEE	International MWSCAS Registration		293	Classic		General		ECS	Enabled		Enabled	
 Cleanroom Laboratory Comet Camp 			A&H RAW	Graduate Student Conference		146	Classic		General		ABH RAW Conference	Enabled		Enabled	
 Comm. Disorders/Aud. Computer Science 			AH College	Prep - Summer	1	277	Classic		General		ARH	Enabled		Enabled	

3. On the left side of the screen, select "Order Search" under the Marketplace Store with the transaction that needs to be refunded.

New Student Programs					
Settings					
Accounting Codes					
Users					
Tax Account Codes					
Stores					
Add New Store					
New Student Programs					
Store Settings					
General					
Status Management					
Email Messages					
Text Messages					
Single Store					
Store Template Setup NEW!					
Users					
Payment Methods					
Shipping Classes					
Categories					
Products					
Allowed Groups					
Group Payment Methods					
Promotions					
User Modifiers					
Tax Service					
Tax Account Codes					
Order Search					
Fulfill Orders					
GL Exceptions (null)					

4. Find the transaction by using one or more of the search criteria on the Order Search screen.

New Student Programs Order Search							
Search by any of the available information.							
Order Search							
Enter one or more filter values for order search.							
Order Number:							
Payment Gateway Reference Number:							
Credit Card Authorization Code:							
Customer Name:							
Customer Email:							
Customer Phone Number:							
Terminal Id:							
Order Date:	From:	🛗 то:	**				
Fulfilled Date:	From:	🛗 то:	**				
Run Search							

Click on the Order ID number to view transaction details.

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	New Student Programs Order Search Results							
	Click an order's ID to see its details.							
	New Order Search							
	Export To CSV							
	Show 10 • entries							
	ID *	Date/Time	÷	Туре				
	<mark>54767</mark> 1	04/24/2019 12:28:19 AM CDT		uStores				
l	547690	04/24/2019 06:20:28 AM CDT		uStoros				

Please contact <u>FMS-Treasury@utdallas.edu</u> with any questions